



# SPOT GLOBAL PHONE

QUICK START GUIDE



FindMeSPOT.com

## SPOT GLOBAL PHONE QUICK REFERENCE GUIDE

<b>Always Check "Kill" Icon</b>	Located to the left of the battery meter, indicator on phone display, the level of bars in the "Kill" icon indicates signal strength. To call, either the home service "H" icon or the roaming service "R" icon must be visible.
<b>Making Calls</b>	<p>Rotate and fully extend the antenna.</p> <p>Before making a call, ensure:</p> <ul style="list-style-type: none"> <li>You are outdoors.</li> <li>You have a clear view of the sky.</li> <li>Your satellite antenna is pointing straight up to the sky.</li> </ul> <p>Check signal strength indicator on phone display. The "Kill" icon is visible.</p>
<b>For Calls Within North America</b>	Dial "1" + area code + number +  (No long distance charges apply for calls placed in USA and Canada).
<b>For International Calls From Within USA &amp; CAN (Long Distance Charges May Apply)</b>	Dial "011" + country code + area code + number.
<b>For All Calls While Outside Your Home Zone (Roaming Charges May Apply)</b>	Dial "0" and hold until "4" appears + country code + area code + number.
<b>Call Customer Care</b>	Dial "611" and press .
<b>Directory Assistance</b>	Dial "1" + area code + 555-1212 + press  75 cents per call + applicable airtime charges.

<b>Emergency Number</b>	Dial "9-1-1" and press  No charge (Calls routed to third party emergency service provider).
<b>Toll Free Numbers</b>	Dial 1-800 #Series Standard airtime charges apply (Calls subject to regional area code routing).
<b>Airtime</b>	Includes all inbound and outbound calls other than calls to SPOT Customer Care and 9-1-1.
<b>Save Phone Book Entry</b>	Enter phone number. Press "save". Enter name and locations. Press "ok".
<b>Find Phone Book Entry</b>	Press "book". Press "find". Press "1", "2", or "3". Enter numbers or letters. Press "ok".
<b>Receiving Calls</b>	<p>Check that the phone is on and that either the home service "H" icon or the roaming service "R" icon is visible.</p> <p>Check that the ringer is loud enough.</p> <p>Rotate and fully extend the antenna.</p> <p>Ensure:</p> <ul style="list-style-type: none"> <li>You are outdoors.</li> <li>You have a clear view of the sky.</li> <li>Your satellite antenna is pointing straight up to the sky.</li> </ul> <p>Check signal strength indicator on the phone display and service availability (the "Kill" icon is visible).</p>
<b>Data</b>	
<b>Direct Internet Data Access</b>	<p>1. Check that the phone is on.</p> <p>2. Connect the data cable to the phone and computer. After software is installed, the computer will automatically configure the data drivers.</p> <p>3. Change dialing properties to the number that you are connecting to.</p>

<b>Features</b>	Displays your SPOT Global Phone number.
<b>Menu '9'</b>	
<b>Voicemail</b>	<ul style="list-style-type: none"> <li>Dial "968" from your phone. Press "tone phone" or from your satellite phone.</li> <li>Press "1" when you hear the greeting.</li> </ul>
<b>Call Forwarding</b>	<p>Unconditional Call Forward to activate: Press "72" + forwarding #, and "save".</p> <p>To deactivate: Press "720" and "save".</p> <p>No Answer Call Forward to activate: Press "92" + forwarding # and "save".</p> <p>To deactivate: Press "920" and "save".</p> <p>Busy Call Forward to activate: Press "90" + forwarding # and "save".</p> <p>To deactivate: Press "900" and "save".</p> <p>No roaming fees in home service area. Free long distance to USA and Canada.</p>
<b>Roaming in the USA &amp; CAN</b>	Roaming charges apply. Long distance charges apply. See FindMeSPOT.com for details.
<b>Roaming Internationally</b>	Roaming charges apply. Long distance charges apply. See FindMeSPOT.com for details.

If you have any inquiries, please call Customer Care at \*611 from your SPOT Global Phone, 1.866.651.7768 from any touch tone phone or visit [FindMeSPOT.com](http://FindMeSPOT.com).

To reach Customer Care while outside of North America, please dial 408.933.4518.



# Start exploring with your SPOT Global Phone.

Thank you for purchasing the new SPOT Global Phone. Now you'll be able to stay in touch with family, friends, work and emergency response services, if you need them, from virtually anywhere in the world. Get to know your SPOT Global Phone and carry it wherever your adventures take you.

## ACTIVATE YOUR SPOT GLOBAL PHONE.

### Visit FindMeSPOT.com

for instructions and information about the activation process or to activate your SPOT Global Phone today.

After activating your SPOT Global Phone, read the user manual and perform a few test calls so you're comfortable with the phone. In order to make a call with your SPOT Global Phone, the antenna must be fully extended and you must have an unobstructed view of the sky.

## Take the Quick Reference Guide with you.

For fast access to the functions and features of your new SPOT Global Phone, detach the Quick Reference Guide and take it with you on your travels. From tips on making calls to checking your voicemail, this compact guide has the information you'll need.

Please review the Satellite Service Agreement General Terms & Conditions and familiarize yourself with the 9-1-1 emergency service function. If you disagree with terms of service, please return this product to the retailer or dealer. By using your SPOT Global Phone, you accept and agree to all terms of service and the satellite service agreement.

## Go beyond the call with voice and data services.

The SPOT Global Phone offers you several ways beyond traditional calling to stay connected with family, friends, work and emergency services.

### 9-1-1

24/7/365 response with calls routed directly to GEOS International Emergency Response Coordination Center

### Email

Check and respond to emails (Data Kit required)

### Voicemail

Don't miss an important connection when you are unavailable, access your voicemail from virtually anywhere in the world

### Text Messages

Receive 35-character text messages

## Get more from your SPOT Global Phone with these accessories.

### ▲ Data Kit

Connects your phone to any USB A port for easy access to the Internet, email or data networks

### ▲ Vehicle Charger

Keep your SPOT Global Phone fully charged while you're in your car, truck or boat

### ▲ Backup Lithium-Ion Battery

Stay connected even longer by carrying an extra SPOT Global Phone battery

### ▲ Hands-Free Vehicle Kit

Make driving or boating safer by turning your SPOT Global Phone into a hands-free device

For more information on your SPOT Global Phone features, coverage, airtime rates and accessories, visit [FindMeSPOT.com](http://FindMeSPOT.com) or call us at **1.866.OK1.SPOT**.

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<b>1. Voicemail Access</b> <ul style="list-style-type: none"> <li>▲ To set-up SPOT Global Phone voicemail             <ul style="list-style-type: none"> <li>▲ Call your number from any touchtone phone</li> <li>▲ Dial <b>1</b> when you hear the greeting</li> <li>▲ Follow the prompts</li> </ul> </li> <li>▲ To access your voicemail from your SPOT Global Phone dial <b>*86</b></li> </ul>	<b>2. Legend</b> <table border="0"> <tr> <td><b>Power Keys</b> Controls that are frequently available depending on the process: HELP <b>0</b> Finish/Skip <b>#</b> Cancel/Exit to previous menu <b>*</b></td> <td><b>Additional Play Control</b> Rewind 8 seconds back <b>1</b> Rewind to start of message <b>1 1</b> Fast forward 8 seconds forward <b>3</b> Fast forward to end of message <b>3 3</b></td> </tr> </table>	<b>Power Keys</b> Controls that are frequently available depending on the process: HELP <b>0</b> Finish/Skip <b>#</b> Cancel/Exit to previous menu <b>*</b>	<b>Additional Play Control</b> Rewind 8 seconds back <b>1</b> Rewind to start of message <b>1 1</b> Fast forward 8 seconds forward <b>3</b> Fast forward to end of message <b>3 3</b>	<b>3. Playback Controls</b> Controls that can be used while listening to a message. Some controls are available while recording messages. <table border="0"> <tr> <td>Rewind <b>1</b></td> <td>Pause/Restart <b>2</b></td> <td>Forward <b>3</b></td> </tr> <tr> <td>Position <b>1</b></td> <td>Rewind <b>4</b></td> <td>Pause/Restart <b>5</b></td> </tr> <tr> <td>Speed <b>7</b></td> <td>Rewind <b>*</b></td> <td>Pause/Restart <b>0</b></td> </tr> <tr> <td></td> <td>Power Keys <b>#</b></td> <td>Forward <b>9</b></td> </tr> <tr> <td></td> <td></td> <td>Forward <b>#</b></td> </tr> </table>	Rewind <b>1</b>	Pause/Restart <b>2</b>	Forward <b>3</b>	Position <b>1</b>	Rewind <b>4</b>	Pause/Restart <b>5</b>	Speed <b>7</b>	Rewind <b>*</b>	Pause/Restart <b>0</b>		Power Keys <b>#</b>	Forward <b>9</b>			Forward <b>#</b>
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<b>4. Retrieve Messages</b> <ul style="list-style-type: none"> <li>▲ Replay message <b>1</b></li> <li>▲ Envelope information <b>5</b></li> <li>▲ Erase message <b>7</b></li> <li>▲ Save message <b>9</b></li> <li>▲ Voicemail help <b>0</b></li> <li>▲ Skip message <b>#</b></li> <li>▲ EXIT sub-process <b>*</b></li> </ul>	<b>5. Send Message</b> <ul style="list-style-type: none"> <li>▲ Delivery option <b>1</b></li> <li>▲ Replays message <b>2</b></li> <li>▲ Re-record message <b>3</b></li> <li>▲ Continue recording message <b>4</b></li> <li>▲ Voicemail help <b>0</b></li> <li>▲ Finish/complete <b>#</b></li> <li>▲ Recording cancelled/exit <b>*</b></li> </ul>	<b>6. Personal Options</b> <ul style="list-style-type: none"> <li>▲ Notification <b>1</b></li> <li>▲ General option <b>2</b></li> <li>▲ Greeting <b>3</b></li> <li>▲ Language profile <b>4</b></li> <li>▲ Voicemail help <b>0</b></li> <li>▲ Cancel/exit the system <b>#</b></li> <li>▲ Cancel/exit to previous menu <b>*</b></li> </ul>																	